

How we've responded to Covid-19



Our services continue to run by phone, video meeting or face-to-face if this is safe to do so

137 dasl members contacted and given vital information about sources of help with many people referred to urgent services.

90 dasl members receiving up to weekly ongoing welfare calls

198 people supported by the Direct Payments team about

857 different issues.

366 one-off enquiries also received



221 people receive our fortnightly information on how to keep safe from abuse.



Coffee morning on Zoom and Postcards from home launched



launched **1st July** - we run the referral and enquiry line

149 direct referrals and **156** direct enquiries received

221



people receive our fortnightly information and activity newsletter including vital information about accessing urgent help, shopping, medication and social activities



96 general advocacy enquiries or referrals

77 Care Act advocacy referrals

We worked with the council about accessing PPE and priority shopping for PAs



72 Into Sport Sessions

7 groups a week

10 Smashing Records episodes



307

enquiries to our Specialist Advice Service

